Federal Wireless Users' Forum Workshop
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# Background of the FWUF and Workshop Plan

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Federal Wireless Users' Forum

Objectives:

- Educate users about wireless communications

- Identify wireless telecommunications needs of government users;

- Facilitate information exchange

- Support the interoperability of emerging wireless services

How Workshops Work
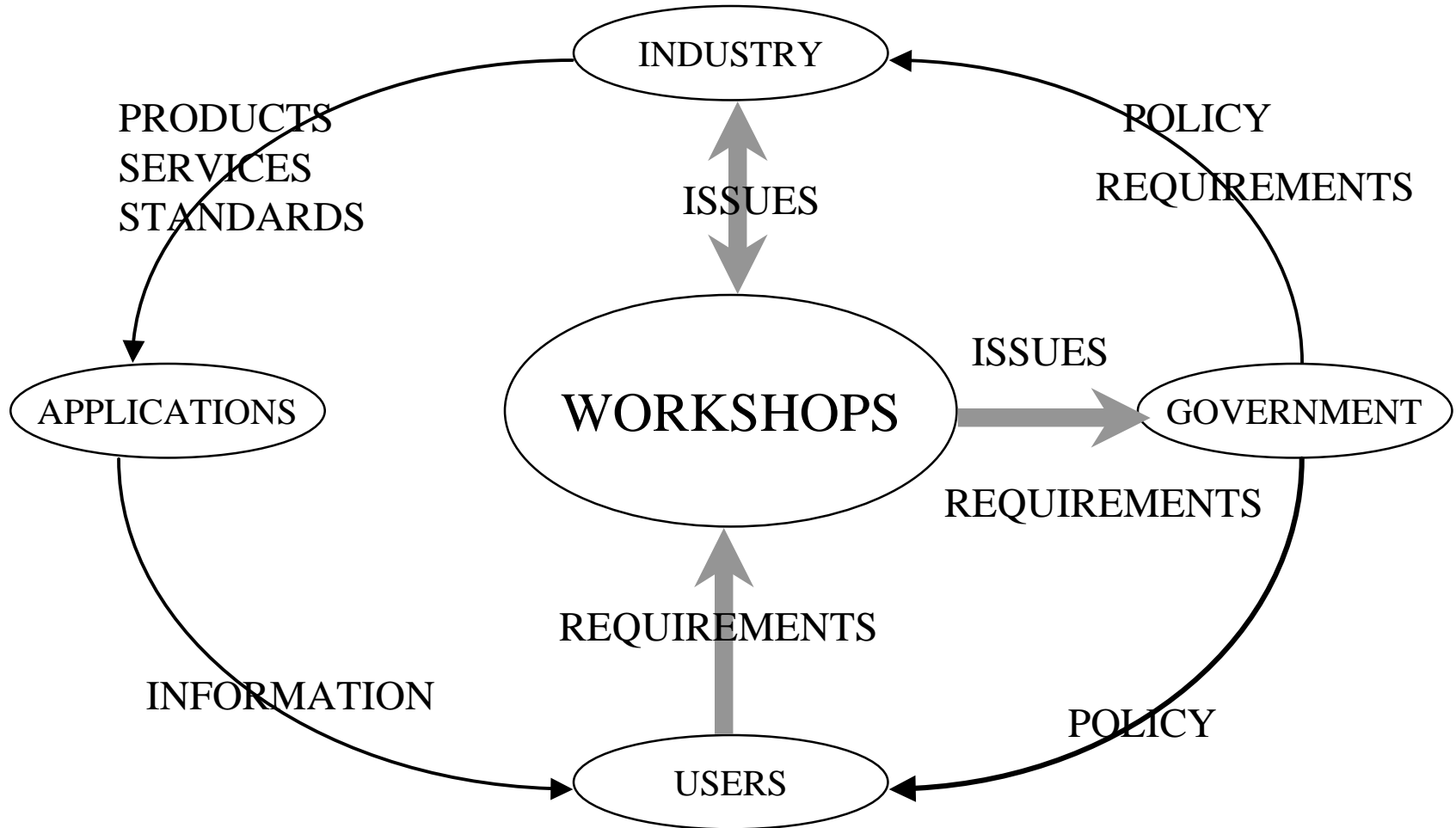
Motivations

- Federal Government mandated to migrate from use of dedicated government frequencies to commercial leased systems

- Moving to commercial, off-the-shelf equipment

- Wireless services must accommodate the diverse national and international missions of the government

- Concern over trends
  - fractured market / technology wars
  - industry focus on near term problems

$\Rightarrow$ Need to provide clear definition of user requirements to support industry planning and standardization efforts

History of Federal Wireless Users' Forum

- NSTAC recommendations
- FWUF established in 1992 to provide user voice to wireless providers.
- FWPC established in 1993 to evaluate issues and provide recommendations on telecommunications policy.
- Identified broad, functional requirements for Federal wireless users
- Produced document, "Current and Future Functional Requirements for Federal Wireless Services in the United States" (August 1994)
- Basis for Federal Wireless Telecommunications Services contract

Federal Wireless Requirements

- FWPC document "Federal Functional Requirements for Commercial Wireless Services" (Revised May 1999 and December 2001)

- Broad array of needs for wireless products and services

- Much in common with the Business Community

- Scope covers:

Cellular	PCS	Mobile Satellite
SMR	WLAN	Paging
Wide Area Networks		WPBX

- Rapidly growing market

- Foresee most Government business conducted over wireless

Functional Requirements

- **D**igital

- **U**biquitous

- **I**nteroperable

- **T**ransparent

- **S**ecure

Federal Wireless Requirements

Priority Access

- Nationwide Priority Access during Emergencies
- Uniform
- Standard terminal
- No Preemption
- Compatible with GETS/wired networks

Federal Wireless Requirements

Security

- Security is a "Must Have" requirement
- Three Tiers of Security
    - Commercial Products and Services
    - Security Enhanced Terminals (overlay)
    - Security Enhanced Infrastructure

Federal Wireless Requirements

Spectrum Issues

- New models for shared usage of spectrum
  - Use commercial services
  - Government as secondary user
  - Leased commercial service on Government frequencies
  - Government owned service and frequency
- Spectrum-flexible solutions for Military

September '01 FWUF Workshop

- Co-located with CTIA Wireless I.T. and Internet 2001
- Updates on:
  – FWTS mods, wireless regulatory actions, WPAS
- Wireless data and mobile Internet
  – CTIA, Aether, Nextel
  – USTRANSCOM, CapWIN, Illinois State Police
  – security risks
  – ENUM
- GSA wireless coverage actions
- Updates on support to 9/11 response
- Discussion of wireless for disaster response, national security and improved public safety

Sept '01 Workshop
Findings and Issues

- **9/11 highlights the critical need for wireless communications to be available and secure**
  - for national security and emergency response
- **Wireless data and mobile Internet**
  - many agencies are using PDAs, WLANs, CDPD, paging, and others to support diverse applications
  - requirements for stronger security, management features, and improved interoperability
  - applications for streaming video, video conferencing, imaging, and SMS
  - CTIA Conference – tremendous opportunity for seeing latest wireless technologies and future directions

September '01 Workshop Findings and Issues

- **Wireless security**
  - critical requirement
  - lack of security in wireless data services and technologies
  - requirements for strong encryption, access control, authentication, data integrity, security management, wireless PKI
  - many agencies developing security policies for PEDs
  - more education on security, vulnerabilities, risks analysis, and risk management

September '01 Workshop Findings and Issues

- **Wireless coverage in rural areas**
  - GSA reported progress made on identifying alternatives to speed deployment to critical rural areas
  - contact national or regional GSA representatives
- **Wireless Priority Service**
  - users express support for WPS
  - ongoing NCS efforts for GSM and CDMA solutions
- **Spectrum Management**
  - need for spectrum-flexible wireless solutions for domestic and international missions

Workshop Objectives

- Learn about commercial wireless services, applications and requirements for emergency support, Homeland defense, and military support

- Dialogue and seek input on:

  - wireless technologies and services

  - products and service features for Federal users

- Partner with other users and industry

- Information sharing

Workshop Plan

Tuesday

- Panel Session: September 11 Wireless Lessons Learned
- Emerging Commercial Wireless Services and Technologies
- Wireless Demonstrations and Displays

Wednesday

- Wireless Interoperability Issues and Solutions
- Wireless Security

Thursday

- Wireless Security
- Update on Government Initiatives
- Dialogue Session on Wireless User Requirements and Issues
- Final Plenary

FWUF Leadership

- After May workshop, FWUF Co-Chairs:
  - Jeng Mao, NTIA
  - Anna Entrichel, NSA
  - Tim Havighurst, NSA
- Will continue participation in Steering Committee and workshops

Future FWUF Events and Contacts

- Next workshop planned for October 16-18, 2002, in Las Vegas, Nevada

- Co-located with CTIA Wireless I.T. and Internet 2002

- FWUF Web pag*e htttp://www.nist.gov/fwuf*

- Contacts

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